

emergency.lu

RESPONSE TO HURRICANE MATTHEW 2016

FACTS & FIGURES

EMERGENCY.LU MISSION

DURATION:

18 October - 31 December 2016

EQUIPMENT DEPLOYED:

1 Rapid deployment kit

1 Regular deployment kit

STAFF DEPLOYED:

Two volunteers from the
Luxembourg Civil Protection Team

SITES:

Les Cayes and Jérémie

DATA THROUGHPUT AND NUMBER OF USERS:

Over 1.70 TB by

2000 registered users



Hurricane Matthew, a Category 4 hurricane, struck Haiti on 4 October, causing hundreds of deaths, widespread damage, flooding, and displacement. The hurricane resulted in the largest humanitarian crisis in Haiti since the 2010 earthquake. Amongst the 2.1 million people who were affected, nearly 1.4 million were in need of some kind of humanitarian assistance.

The major damage to national telecommunications infrastructure severely affected voice and internet services.



Photo credit: Ericsson/Mike Duffin

As global lead of the ETC, WFP requested that emergency.lu deploy two satellite communication terminals to provide essential internet connectivity services to the response community.

The Luxembourg Government also deployed two Civil Protection volunteers to Haiti to deploy the equipment and support ETC operations.

A Rapid deployment kit was installed in the humanitarian hub in Les Cayes, a Regular kit in the IHP camp in Jérémie.

The Luxembourg team was supported by WFP and Ericsson Response personnel. Ericsson Response was in charge of the bandwidth management and WIFI of the distribution network.

Services have been provided to 2000 users with a total data throughput of over 1.70 TB.



PARTNERS SUPPORTING THE OPERATIONS



THE GOVERNMENT
OF THE GRAND DUCHY OF LUXEMBOURG
Rescue Services Agency

Humanitarian Intervention Team

plan.k

emergency.lu

6, rue de la Congrégation | L-1352 Luxembourg | Phone: (+352) 247 82351 | E-mail: info@emergency.lu
www.emergency.lu | www.gouvernement.lu/cooperation | www.facebook.com/emergency.lu



THE GOVERNMENT
OF THE GRAND DUCHY OF LUXEMBOURG
Ministry of Foreign and European Affairs

Directorate for Development Cooperation
and Humanitarian Affairs